

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



238595

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Complaint Form

Date: _____

Print

Complainant or Legal Representative Information: * Required Fields

Name * Dorcas Ruppert
Firm (if applicable) _____
Mailing Address * 11051 Hollday Cove Lane
City, State Zip * Tega Cay, SC 29708 Phone * 803 396 8385
E-mail * docnem@comporium.net

Name of Utility Involved in Complaint: * Utilities Inc. Tega Cay Water Company

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☐ Service Issue ☐ Meter Issue

☒ Other (be specific) Protest for the proposed 43% water and sewer increase by Utilites Inc. Tega Cay Water Company.

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No Name of ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

This form is an official protest for the proposed 43% water and sewer increase by Utilities Inc, Tega Cay Water Company. It is actually more than 43% because there is the raise in the sewage rates too. This company raised our rates in 2010. We were told then that no one registered a complaint officially, so here is the form to be official.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Stop the rate hikes, and provide better service.

STATE OF SOUTH CAROLINA)

VERIFICATION

COUNTY OF York)

I, Dorcas Ruppert
Complainant's Name *

verify that I have read my complaint filed on 08/24/2012

Date *

and know the contents thereof, and that said contents are true. Dorcas Ruppert

Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	